

United Residents Housing



Compliments, complaints and comments.

You can use this form to make a comment, compliment or complaint about United Residents Housing's services. You can hand it in at your local TMO office or post it to us.

Q1 Date

Q2 Name

Q3 Address

Q4 Postcode

Q5 Phone number

Q6 Email

Q7 I want to make a
Compliment.....
Comment.....
Complaint.....

Q8 Details of your compliment, comment or complaint:

Q9 If you are making a complaint, please tell us how you think we can put things right:

By answering the following questions, you will help us to make sure we provide a fair service to all United Residents Housing customers. We will keep this information strictly confidential. If you do not want to give us this information, it will not affect how your complaint is investigated in any way.

Q10 I am
Male.....
Female.....
Transgender.....

Q11 How do you identify your race or ethnic group?
Tick one box only.
White British.....
White Irish.....
White Portuguese.....
Any other white background.....
Mixed white and black Caribbean.....
Mixed white and black African.....
Mixed white and Asian.....
Any other mixed background.....
Black or black British Caribbean.....
Black or black British African.....
Any other black background.....
Asian or Asian British Indian.....
Asian or Asian British Pakistani.....
Asian or Asian British Bangladeshi.....
Any other Asian background.....
Chinese.....
Any other ethnic background.....
I prefer not to disclose.....

Q12 Do you have a disability
No.....
Yes.....

Q13 I am aged
16 - 24.....
25 - 40.....
41 - 64.....
65 - 74.....
75+.....