

Blenheim Gardens Estate

We believe that "if you give respect, you get respect". This document sets out how we can all be good neighbours and work together to keep crime and anti-social behaviour off our estate.

Because the estate is run by the people who live here, it also shows what Blenheim Gardens Resident Management Organisation will do to help make the estate a great place to live and work for all.

Good Neighbourhood Agreement

"Blenheim is a great place to live and we want to keep it that way. We must continue to respect each other and allow other residents to live in peace, free from nuisance, crime and harassment."

Blenheim Gardens Resident Management Organisation (BGRMO) believes that anti-social behaviour is not acceptable and will take action against those who do not respect the right of others to live in peace"

Respect the peace of others:

Be a responsible pet owner:

Respect the place we live:

Respect your fellow resident:

Keep crime off our estate:

We expect residents to:

Keep noise down to a level acceptable to our neighbours and other estate residents -especially at night.

Control pets and adhere to the Estate Dog Charter. Do not let pets foul the estate or cause nuisance or distress to others.

Look after the estate, keeping it free from dog mess, litter and rubbish.

Allow others to live free from intimidation and nuisance.

Work with others to make the estate crime free.

We expect the BGRMO to:

Respond to complaints in the agreed timescales and to help broker amicable agreements between residents or take enforcement action.

Review, publicise and where necessary, take enforcement action against irresponsible pet owners. BGRMO encourages responsible pet ownership.

Provide a high quality estate cleaning service and annually consult estate residents on our estate cleaning charter.

Treat all complaints of anti-social behaviour in confidence and react within the published target times.

*Work with the police to keep drugs and prostitution off of our estate.
Build and strengthen our multi-agency approach for the benefit of all residents.*

Neighbourhood Agreement: Blenheim's anti-social hotspots

If we are to be effective in working together to tackle crime and anti-social behaviour we have to be honest about the negative things whilst celebrating the best things about living on Blenheim Gardens.

Our location and the lay-out of the estate make us vulnerable to certain types of crime and anti-social behaviour. Working together we will tackle these issues to make the estate a better place to live.

BGRMO has consulted estate residents to identify the issues which need to be included in our Neighbourhood Agreement.

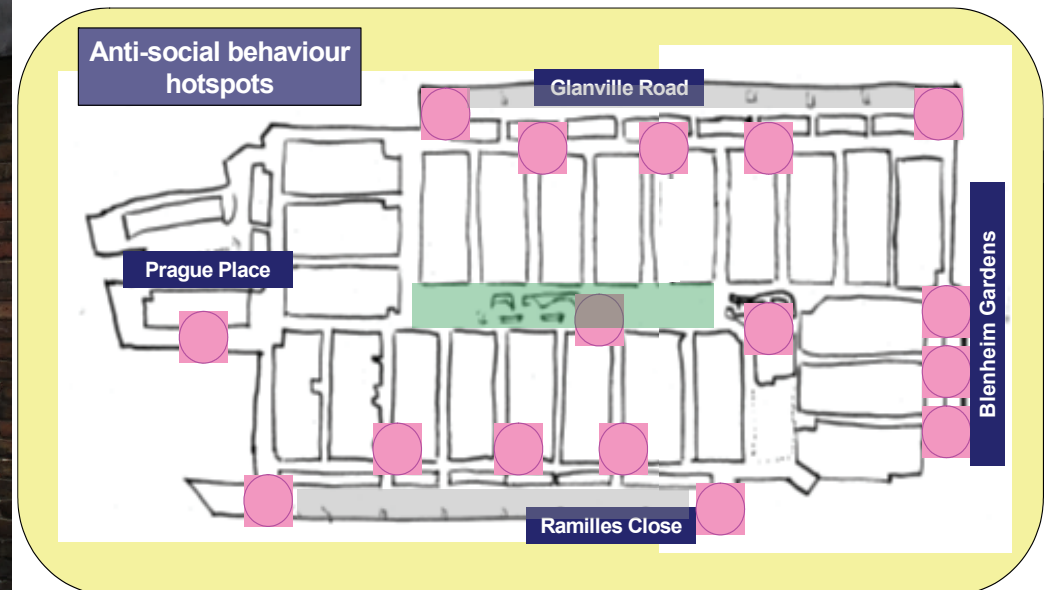
We are aware that some of the crime and anti-social behaviour can move from one area of the estate to other. We will regularly consult residents and update our intelligence relating to the estates anti-social behaviour hotspots.

BGRMO's role in tackling these hotspots:

- Work with the police to get an improved and targeted presence on the estate - especially at night.
- Remove abandoned cars swiftly.
- Work with other agencies to provide leisure and social opportunities for young people.
- Install CCTV to monitor anti-social behaviour in and around the estate ASB hotspots.

Residents' role in tackling these hotspots:

- Report all acts of criminality to the Police and the Estate Office.
- Discourage children and young people from congregating on the estate - where this may cause a nuisance to others.



These ASB hotspots were identified for a range of reasons. The RMO is working with local agencies to address these issues.

Neighbourhood Agreement: Key actions

It is impossible to draw up a comprehensive list of all the things which we should be doing to be good neighbours. Some of these are relatively small and everyday things, like keeping an eye out and being civil to each other. Other things may be more fundamental, like ensuring we do not tolerate hate crime or harassment on the estate.

The following table highlights some of the key actions which have emerged from our 2007/08 consultation.

Residents

Noise

- *Keep TV and music volumes down, especially after 10pm.*
- *Respond respectfully if a neighbour complains to you about noise.*
- *Ensure you do not make unreasonable levels of noise around the estate at night.*

Pet ownership

- *Do not let your dog foul the pathways or green spaces on the estate.*
- *Clean up after your dog and dispose of waste in the bins provided.*
- *Keep your pet under control at all times.*

On the Estate

- *Use the refuse bins in each block to dispose of household rubbish.*
- *Do not dump rubbish or bulky items on the estate.*
- *Do not allow your children or visitors to use motorbikes or scooters on the estate.*

Our fellow residents

- *Ensure your children and visitors are aware that your tenancy may be at risk if they act anti-socially.*
- *Don't allow your child to congregate on the estate at night – including in or around Prague Place.*
- *Treat others as you would expect them to treat you.*

Tackling crime

- *Inform the police of crime or suspicious behaviour.*
- *Work with the RMO to identify crime hotspots to help eliminating all types of criminality on the estate.*
- *Take reasonable precautions to prevent yourself becoming a victim of crime.*

Blenheim Gardens

- *Publicise and actively encourage the use of Lambeth Mediation Service and Noise Control Team.*
- *Enforce tenancy conditions relating to noise nuisance.*

- *Identify and take action against residents responsible for dog fouling or irresponsible pet ownership.*

- *Prosecute any resident found dumping rubbish or items on the estate.*
- *Clear dog mess and remove abandoned vehicles within our stated target times.*

- *Identify and prosecute households responsible for allowing illegal use of motorbikes and scooters on the estate.*
- *Work with other agencies to create leisure and social activities for young people on the estate - especially during school holidays.*

- *Deploy mobile CCTV cameras to identify those responsible for crime on our estate.*
- *Try and secure more night time police patrols on the estate.*
- *When undertaking major works BGRMO will endeavour to design out crime on the estate where possible.*

Declaration: Good Neighbourhood Agreement

I/We
Resident of

Have read the Good Neighbourhood Agreement developed by Blenheim Gardens Resident Management Organisation and members of the estate community, and the terms of this agreement have been explained to me by:

.....

I/We agree to abide by the terms of this agreement to be a good neighbour and member of the Blenheim Gardens Estate community.

Signed: (Tenant/Resident)
..... (Joint Tenant/Resident)
..... (On behalf of BGRMO)

Date Agreement signed:

A copy of this Agreement will be given to all tenants/residents of Blenheim Gardens and a copy will be retained by BGRMO.

If you would like this information in large print, Braille, another format or another language, please contact us on 020 7926 0158.

Español: Si desea esta información en otro idioma, rogamos nos llame al 020 7926 0158.

Français: Si vous souhaitez ces informations dans une autre langue veuillez nous contacter au 020 7926 0158.

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Twí: Se wope saa nkaeboy yi wo kasa foforo mu a fre 020 7926 0158.

Yoruba: Tí ẹ ba ẹ imoràn yìí, ní èdè Òmiràn, ẹjọ, ẹ kàn wà l'ágogo 020 7926 0158.

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